



MEMBERS SERVICES LLC

Beyond Clean: Experience the Pinnacle of Tidiness

Clean Shine Impress



CORPORATE PROFILE

ABOUT US

Founded in 2014, MEMBERS SERVICES LLC began as an outsourcing company specializing in the recruitment and management of foreign workers. Responding to growing customer demand, we expanded our offerings to include comprehensive cleaning services within the same year. Initially focusing on cleaning services for food and beverage outlets and shopping malls, our commitment to excellence has driven us to broaden our service range.

Today, we proudly offer specialized services in high-rise facade cleaning, cleanroom sanitation, hygiene services, and landscape and ground maintenance. Our dedication to meeting diverse client needs and maintaining high standards positions us as a trusted partner in delivering exceptional service across various industries.

Our Mission

At MEMBERS SERVICES LLC, our mission is to provide exceptional outsourcing and cleaning solutions that meet the evolving needs of our clients. Since our inception in 2014, we have been committed to delivering top-quality recruitment, management, and cleaning services with integrity and professionalism. We strive to enhance the environments we service through innovation and excellence, ensuring the highest standards in high-rise facade cleaning, cleanroom sanitation, hygiene services, and landscape maintenance. Our goal is to exceed expectations, build lasting relationships, and contribute positively to the communities and industries we serve.

Our Vision

Our mission at MEMBERS SERVICES LLC is to deliver exceptional recruitment and cleaning services that adapt to our clients' diverse needs. Since 2014, we have been dedicated to providing high-quality solutions in worker management and comprehensive cleaning. We aim to excel in high-rise facade cleaning, cleanroom sanitation, hygiene services, and landscape maintenance, ensuring the highest standards of service and reliability. By focusing on innovation and client satisfaction, we strive to enhance every environment we touch and build lasting partnerships based on trust and excellence.

Our Expertise & Services

Comprehensive General Cleaning

Comprehensive housekeeping service is the foundation of our Company. We specialize in tailor-made, comprehensive cleaning service for your business.

Shopping Mall Cleaning

We found that routine cleaning and upkeep is a key factor in maintaining customer satisfaction and loyalty for all shopping malls regardless of their business sizes.

Industrial & Cleanroom Cleaning

We does both light and heavy cleaning work for industries such as processing plants, manufacturers and warehouses.

Internal & External High Rise Façade Cleaning

We offer a safe, and cost-effective strategy adapted to your specific needs with minimal disturbance to other services.

Landscape & Ground

we have the expertise to beautify your garden and bring out the richness of your facility, creating a lasting first impression that signifies quality of our Health & Safety Policies.

Employment Training Programme

Our cleaning's employees are trained in the relevant aspect of cleaning duties. Our cleaning's employees are trained in the relevant aspects of cleaning duties required of them. This comes in 4 stages:

Induction Training

A full DOSH/ Health and Safety talk explaining the potential hazards of cleaning equipment and materials and an explanation of how these hazards can be found within every day procedures. In addition, we undertake a demonstration of personal protective clothing. All our cleaning equipment is color coded and employees are trained accordingly. Basic electrical equipment, (vacuum cleaners) is made familiar to cleaners with explanations of basic safety awareness and maintenance. Finally, we go through the key issues which may arise in a cleaning environment which will help a cleaner to understand the procedures in the event of abnormal occurrences.

On Site Training

This occurs in all our cleaning services with cleaning contracts. This work is heavily supervised and acts to ensure that a member of employees learns our special method of work. This is a system where work is checked once it is carried out to ensure all aspects of the cleaning specification are undertaken. It also helps us to distinguish the members of employees who are prepared to take a pride in the company and their work. Only members of employees who understand and act upon what is expected of them continue with us.



Specific Site Training

This will include all aspects of a specific site. We recognize that every site is different and requires areas of particular attention. The member of employees is also trained with regard to the health and safety implications of a specific site as well as the security procedures of that particular site.

Ongoing Training

This keeps employees up to date with any changes in materials of cleaning techniques used. All relevant changes will be introduced throughout the company and managers and site supervisors then carry out training.

Health & Safety Policies

- 1• Provide a healthy and safe working environment for all employees and non- employees.
- 2• Ensure that employees have adequate support, supervisor, relevant health & safety documentation, information and training.
- 3• Ensure that no person intentionally or recklessly interferes with or misuses anything provided welfare.
- 4• Maintain a safe and healthy workplace that protects employees, customers, visitors, and the environment from cleaning-related risks.

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